Release Date: 12/18/2024 **Version:** 2.293.0.0

Overview

Several report bugs were resolved for this release. Additionally, the backend functionality for the new Needs Attention Responsibility field has been added.

Features

• 89430 – PCG staff can now set the responsibility for each denial code. These values are not yet visible to users.

Changes

- 89678 Issue with the Medicaid Claim Batches report has been resolved.
- 91270 The Customer Service Center phone number has been removed from the login page.
- 91644 Issue with Amount Paid on Billing History page has been resolved.
- 91684 Issue with Insurance 835 Remittance Details page has been resolved
- 91524 Issue with Claim Research report not showing results has been resolved.

User Impacts

• 90630 – When a child's gender is blank or NULL, all claims will be set to Needs Attention.

Support

For customer support, please contact our Customer Service Center by filling out the "HelpHub Web-to-Case" form.